

International Service

—November 22nd 2009—

Smart would like to inform you our loyal customers that although our international services have been restored we are experiencing some technical difficulties. Some attempts at making international calls may be unsuccessful and the voice quality may not be of the high standard you are accustomed to. Rest assured our technicians are working diligently to restore our service completely over the next few days.

We at Smart greatly appreciate your patience and apologize for any inconvenience caused. We thank you for your understanding and we will advise you as soon as our services are fully functional.

We would also like to take this opportunity to thank all our loyal customers who called on Friday 20th November 2009 to lodge their complaints with the PUC concerning this most serious matter.

—-END—-